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Best practice in deployment of AI across policing

When AI is deployed in real-world applications in policing, it can:

- Deliver significant efficiencies
- Improve investigative capabilities
- Enhance public contact.

What's working now (and why it matters)

Robotic Process Automation: taking friction out of the back office

Investigation & prevention: from “not knowing what we know” to real-time insight

Public contact: reduce effort where appropriate, increase humanity where essential

Facial recognition: Where practice is heading & why scrutiny matters

There are challenges to overcome in making policing truly AI ready:

- Data quality
- Organisational culture
- Workforce skills
- Need for a unified national framework.

Ethical and legal implications

- Bias
- Privacy
- Transparency
- Accountability

What's coming next

1. Video redaction at scale
2. AI-assisted emergency call handling
3. Officer wellbeing nudges
4. Case-file copilots
5. Insider risk analytics
6. Edge processing in kit
7. Synthetic data for development

Planning for the future

1. Build literacy and leadership
2. Fix the data
3. Create a single national home for police technology leadership
4. Stand up a National Police Technology Ethics Commission
5. Transform the workforce composition
6. Re-balance investment

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