

# Beyond the Bench: Navigating AI and Automation in Criminal Justice

Steve Grix

Made for Life.

# Where we are using AI

GENAIE and WISE

Made for Life.



# GENAIE

**Ingest** the latest guidelines, manuals, policies and legislations

Automatically generate and distribute **assured learning material**

**Ensure** learners attain required knowledge with certification

**HUMAN  
IN THE LOOP  
TO ASSURE  
CONTENT.**

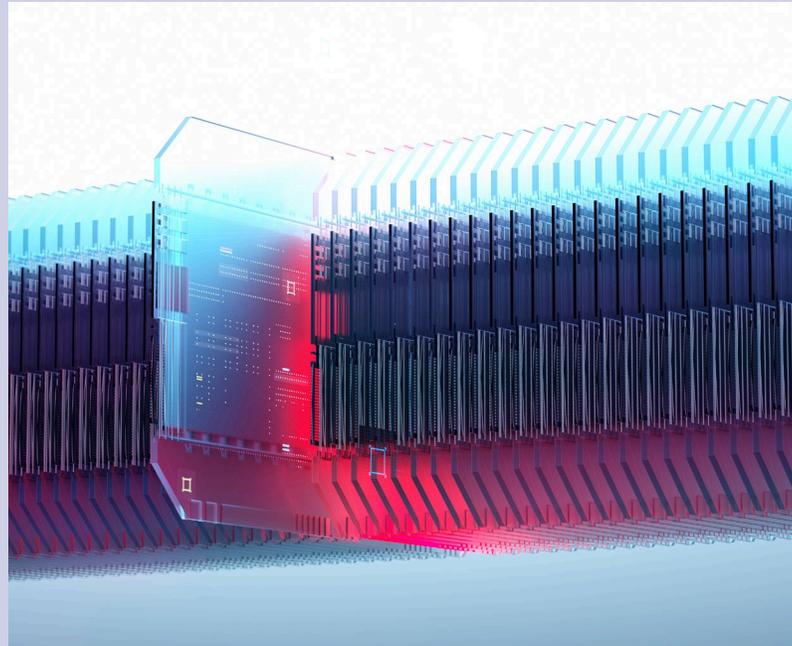
MORE VIDEOS

# WISE

**Real-time support** that empowers staff to work with confidence

**Consistent answers** aligned to your approved policies and documents

**Actionable insights** into knowledge gaps across the organisation



# Managing the Risks

Efficiency paradox, Justice SAMR and the Human Moat



# The Efficiency Paradox

The faster we try to process **things**, the easier it is to forget we are serving **people**.

# Double-Edged Sword

The more we optimise for **speed**, the more we risk compromising **substance**.

In a system under pressure, AI promises to reduce procedural friction, but efficiency is a failure if it comes at the cost of equity, empathy and efficacy.



# SAMR – Ensuring Automation has the right Impact

**Enhancement:** Using tech to do the same things better:

1. **Substitution**
2. **Augmentation**

**Transformation:** Using tech to do entirely new things:

3. **Modification**
4. **Redefinition**

# SAMR as a Ladder

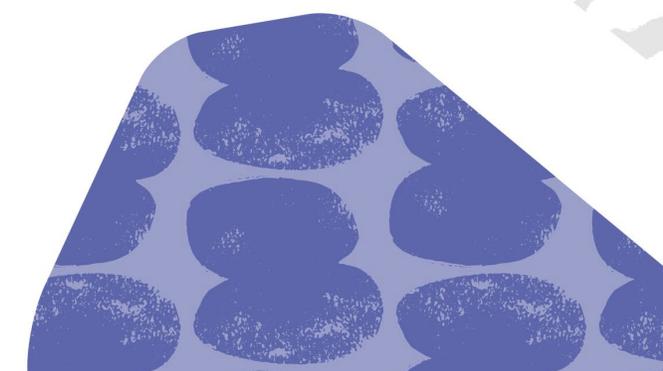


The '**ladder trap**' can actually be an advantage.

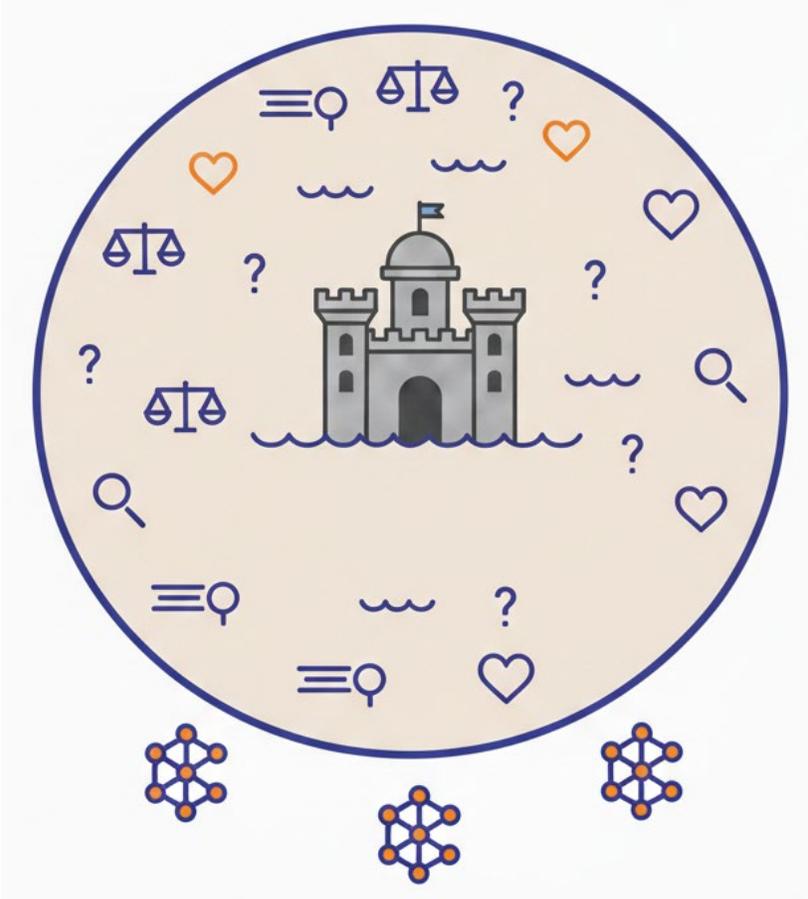
The scaling complexity around risk, implementation and adoption means '**baby steps**' are better.



# The AI-SAMR Ladder



# The Human Moat



Thank you!  
Any questions?

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